

BUTLER DURRELL SECURITY INC.
WINTER/SPRING
2021 NEWSLETTER
SECURITY FOR YOUR LIFESTYLE
636-458-1866



NEW PRODUCT

Alarm.com doorbell: Adding an Alarm.com doorbell camera to your system is a great idea. Our new doorbell camera ignores stray cats, dogs, squirrels, etc. These have caused false alarms to be sent to phones.



Doorbell cameras help alert you to a visitor and of course porch pirates. To do this the camera needs to look at your porch near the door. Many people want the camera to look at the neighborhood and the pictures are generally pretty poor since the typical doorbell camera does not have the optics and cannot identify people or license plates.

Now with the smart image, when used to look at a porch, you will see people not deer, cats, dogs, squirrels, etc.

STOLEN VEHICLES

Last issue we described how to avoid being carjacked which is how many vehicle thefts happen today. It used to be easy to steal a vehicle by crossing the wires. Now with computers and key fobs it is not easy to steal a vehicle unless: You leave the key fob in the vehicle, which makes it very easy for the thief steal your vehicle!!



We have seen vehicles taken out of garages attached to the house, on driveways in front or behind homes, even on public parking lots. Oddly enough the areas where these thefts are happening are St. Charles, Chesterfield, Creve Coeur, Frontenac, Ladue, Clayton, South County and the city. Many of these are areas where stolen vehicles were unheard of in the recent past.

There used to be a little phrase: **“Lock it and pocket the keys”**. That should still apply with keyless entry and key fobs. It is so easy to avoid these thefts.

CELL RADIO TRANSMITER UPDATE

AT&T 3G and 4G: Sunset date 1/31/2022

Verizon 3G and 4G: Sunset date 12/31/2022

The cell radio transmitter your system uses to transmit burg and fire signals needs to be updated before the dates listed above. Please call our service department Monday through Friday 8 am to 4 pm to determine which unit you have and set up the appointment. If you have maintenance on your system this update is covered. If you do not have maintenance the update cost will be \$74.95 which includes time and material.

ADD MAINTENANCE TO YOUR SYSTEM

Fire/Intrusion systems need batteries every three (3) years for the panel and sensor lithium batteries every four (4) years. This, if done with an annual inspection, avoids the dreaded beeping which always happens during the night.

By having maintenance, which starts at \$15.00 to \$20.00 per month for an average sized home, you will have better reliability, fresh batteries, replacement of carbon monoxide detectors every five (5) years and smoke detectors every ten (10) years.

Our service technicians can also talk about turning your system into an energy management system for lights, locks, remote arming/disarming and lighting control.

