



# NEWSLETTER SPRING/SUMMER 2010

[www.butlerdurrellsecurity.com](http://www.butlerdurrellsecurity.com)

636-458-1866

## Great NEW Products



- Easy to use
- Can control lighting
- Cell transmission in place of telephone line monitoring.
- Optional cameras
- View your home or business on iPhone /BlackBerry
- Fire, carbon monoxide detector, intrusion, water, and temperature alerts.

## Simple Basic System



Covers up to 3 doors, pet friendly motion detector, key chain remote

**Starts at \$299.00**

### Panel Key

Your control panel box has a key and it should be either on top of the box or you should have it marked and kept in a safe place.

If you do not know where the key is please call our service department and we will mail one out at no charge to you.

You may need the key to shut down the alarm if it cannot be disarmed.

## Want to save money: Drop your land line?



Call us; we have a cost savings cell conversion for your security system that may save you \$1200.00 over the next 3 years.

\*average phone bill with taxes @ \$49.95 per month

## Never let them in

We never drop by or send in anyone to inspect your system without an appointment.

There are two or three companies who are from Utah that have dropped in and confused clients saying they are from the manufacturer and had clients sign contracts that cost consumers almost \$2,000.00. Never let anyone come in and inspect your system- call our office to confirm it is us or call your local police.

## Price increase

As in the past, there is a price increase every two years and we make it as small as possible, just pennies a day. There is also a small increase on Total Customer Care Program; or if your system is two years or newer there will be no increase.

If you have any questions about the increase please call Teresa Bevard at 636-458-1866 Monday- Friday 9:00 A.M-5:00P.M.

## E-Mail Alerts

We now have the ability to email you alarms, as well as crime alerts in your area.

We will not send you emails except for purpose above.

Name \_\_\_\_\_

Address \_\_\_\_\_

E-Mail \_\_\_\_\_

Please fill out and return  
to our office by mail.

Butler Durrell Security Inc.  
P.O. Box 69  
Wildwood, MO 63040-0069  
636-458-1866



**Meet Nicole Kuhn**

**Central Station Monitor**

I was formerly employed at a child care center. I took care of children ages 2-12. I also worked as photo specialist; I developed pictures and helped with customer service.

My Hobbies –I enjoy reading, being outdoors and shopping.

Why I like to work at Butler Durrell Security – I enjoy working with our clients ensuring the safety of them and their families.



**Meet Lana Riley**

**Central Station Monitor**

I was formerly employed at a chain restaurant for 20 years as an assistant manager and manager.

My hobbies- Taking care and spending time with my animals, I also enjoy outdoor activities.

Why I like working at Butler Durrell Security- I enjoy working with the public. I like knowing I can make a difference and help out someone in a difficult situation.



**Recent Actual Alarms**

- A hearing impaired family left the car running in the garage and Carbon Monoxide was detected and alerted the family and saved their lives.
- A client in Chesterfield pushed her alert pendant after falling and a signal was sent to the office and we dispatched ambulance and key holder.
- A client in the city set off her alarm and seemed confused to our dispatcher, we notified her key holder contact that came to the rescue.

**Emergency Service 24/7**

We have a seasoned technician on call after regular business hours Monday – Friday and on weekends.

His job is to help you if you have a serious problem such as beeping, an alarm that will not stop or if you cannot set your alarm.

Setting your security system with a bypass of a given zone is the right answer for the most of the time “can’t set it issues”.

If the noise cannot be stopped while working with you on the phone, he can come out and will probably shut down the system and will return the next business day for repairs since they are probably major in nature.



**Meet Kristie Keiser**

**Central Station Monitor**

I was formerly employed at a local eyeglasses-contact store as lens technician and a receptionist. I also scheduled appointments for the eye doctors and entered data into the computer system. I also worked in a retail store as a customer service supervisor, and oversaw jobs of other employees.

Hobbies- Working out at the gym, going to the park, photography, soccer, volleyball and going to Cardinal games!

Why I like working at Butler Durrell Security –I like working here because it is a professional environment, I always have work to do, I never get bored and I get to help others and ensure their homes are secure. I also like how everyone I work with has friendly attitudes.

**~ Test your system weekly ~**

